

# Terms and Conditions of Mastercard® and VTB bank campaign “Your key to relax”

## 1. General Conditions

1.1. The terms and conditions of the Campaign “Your key to relax” (hereinafter referred to as "Campaign") are determined by the organizer of the campaign: advertising company in Georgia W LLC (hereinafter – Organizer), having its registered office at 11 Chovelidze str., Tbilisi, Georgia.

1.2. The bank-partner of the Promotion Campaign is JSC VTB Bank (Georgia), I/C : 202906427 (hereinafter — ‘Bank’), which is located at 14, Chanturia str., Tbilisi , Georgia

The campaign is carried out by using all types of World Elite Mastercard® card (hereinafter - card) issued by the Bank, in POS and/or e-commerce in the territory of Georgia and abroad.

## 2. Campaign participants

2.1. To become a campaign participant Individual (hereinafter - Participants) must be:

2.1.1. Older than 18 years;

2.1.3. Citizens of Georgia;

2.1.4. World Elte Mastercard® active cardholders, issued by the Bank.

### 2.2. People, who are not allowed to participate in the Campaign:

2.2.1. The persons who do not meet the requirements according to cl. 2.1 of the Terms and Conditions;

2.2.2. VTB Bank employees;

2.2.3 Employees of the organizer;

2.2.4 The individuals who are prohibited to participate in the Campaign under the Georgian legislation.

## 3 Campaign period

3.1. The campaign period is from 00:00 June 03, 2019 to 23:59 July 31, 2019

## 4. Winner revealing terms and conditions

4.1. The Campaign Participant who during the whole Campaign period makes the largest number of transactions (min. of 50 GEL) with World Elite Mastercard® card issued by the Bank during the particular stage of the Campaign, will be considered as the winner (hereinafter - Winner).

4.2. If the transaction data will be same for the Participants the Winner will be revealed according the transaction date and time. E.g the one who made the last transaction earlier will be the Winner.

4.3. At the end of the Campaign, information about the number of transactions will be published on the web-site: vtb.ge which will indicate the rating of 15 leader positions (number of transactions and place in the ranking). In addition, ongoing ranking will be also published daily, during the campaign.

4.4. The Campaign is based on the principle of guaranteed winning: the most active Participants, having the largest number of transactions during Campaign period will get the guaranteed prize.

4.5 There will be revealed 15 (fifteen) Winners during the Campaign.

4.6 The Bank at its sole discretion or on the request of the Organizer is authorized to determine the main winner repeatedly, if there is a suspicion and /or the Winner is revealed in any kind of falsification.

4.7. The Participants, with the largest number of transactions at the end of the Campaign will be revealed as a Winner. The Winners will be revealed in 3 working days after the end of the Campaign. Full information about the Winners will be published within 2 working days after the end of the Campaign at the bank web-page: vtb.ge

## 5. Campaign Terms

5.1. To participate in the Campaign Participants must make at least 50 (fifty) GEL transaction with World Elite Mastercard® card issued by VTB Bank (Georgia) through any POS terminal or online, in Georgia and abroad.

5.2. The Bank does not consider the transactions that are canceled, returned or cash withdrawal. The transactions executed before the Campaign period do not participate in the Campaign as well as money transfers from the

World Elite Mastercard® card account to the accounts of physical and/or legal persons made in the credit and financial organizations, and transactions on betting and gambling.

5.3.. The Bank, in its sole discretion or in the case of an Organizer's request, may exclude the participation in case of suspicion of participating in bad faith or if the Participant violates the Campaign rules.

5.4. The Winner should use the Prizes until 31 October 2019.

## **6. Prize fund of the campaign**

6.1. Prize fund of Campaign consists of the following:

- standard room in one of the following hotels (Sheraton Batumi, Castello Mare Hotel & Wellness Resort, Paragraph Resort & Spa Shekvetili, Rooms Kazbegi, Crowne Plaza Borjomi, Radisson Collection Hotel Tsinandali Estate)
- Sheraton Batumi, or Castello Mare Hotel & Wellness Resort, or Paragraph Resort & Spa Shekvetili, or Rooms Kazbegi, or Crowne Plaza Borjomi, or Radisson Collection Hotel Tsinandali Estate , for two persons, for two nights – quantity 15

6.2. Winner has the right to choose the desired hotel.

6.3. Organizer does not take responsibility if selected hotel does not have available room at some specific dates.

If for desired (by cardholder) dates, hotel is overbooked and no rooms are available, organisator can offer the nearest available room to the cardholder.

6.3.1. Accommodation at the following hotels (with breakfast): Sheraton Batumi, or Castello Mare Hotel & Wellness Resort, or Paragraph Resort & Spa Shekvetili, or Rooms Kazbegi, or Crowne Plaza Borjomi, or Radisson Collection Hotel Tsinandali Estate.

6.4. The Organizer is completely responsible for charging and deduction of taxes on Prizes according to the current Georgian legislation.

6.5. Replacement of the Prizes with a cash equivalent is not provided.

6.6. Characteristics of the Prizes are determined at the discretion of the Bank/Organizer, may differ from the images on advertising and informational materials and may not meet the expectations of the Participants/Winners.

## **7. Terms of Prize delivery to the Winner**

7.1. From the next day of announcement of the winner, winner should written notify organizer about desired dates and hotel, min 2 weeks before the selected date.

7.2. If selected dates, in selected hotels are available, Organizer is responsible to notify cardholder for an act of acceptance.

7.3. The Winner takes the responsibility on the accuracy and validity of the provided documents. The copies of the documents should be clear.

7.4. The Bank / Organizer is authorized to request the Winner to present additional documents for the Prize receiving.

7.5. In case the documents provided by the Winner is incomplete and/or irrelevant or there is the suspicion, that the documents are false, the Winner will automatically lose the status and will be withdrawn from the Campaign.

7.6. If the Winner does not have opportunity to use the Prize for a reason that is not depended on the Organizer / Bank, the Organizer / Bank will not pay Winner any kind of compensation.

7.7. If the Winner does not have the opportunity / wish to receive the Prize for the reason that does not depend on the Organizer / Bank, the Organizer / Bank will not pay the Winner any compensation.

7.8. in case, winner will not be able to choose and select dates / hotels, untill 16 October 2019, organizer is not responsible for the prize delivering to him/her.

## **8. Miscellaneous**

8.1. All decisions made by The Organizer/ the Bank regarding Campaign conduction issues will be considered as final and will be applied to all Participants.

8.2. The Organizer and the Bank has the right not to come into correspondence or in any other way contact with Participants, including disputes between Participants regarding determination of the Winners according to cl.4. of the Terms and Conditions.

8.3 Participants take personal responsibility for performance all requirements according to the Campaign conditions.

8.4. By their participation in the Campaign all Participants completely agree with the Terms and Conditions, understand the Terms and Conditions and undertake to follow the Terms and Conditions.

8.5. The Organizer and the Bank is not responsible for impossibility of Participant to perform any and all requirements according to the Terms and Conditions, to receive/use Campaign Prize for any reasons (including, but without being limited: as a result, force-major circumstances, as a result of personal circumstances, which are nor depend on the Organizer/the Bank). In such case the Organizer/the Bank does not pay any indemnifications to the Participant.

8.6. Participant takes personal responsibility for reliability of the given information.

8.7. Participation in the Campaign is voluntary. The entity responsible for the collecting and processing of personal data in the context of the Campaign is the Organizer.—~~For more information on data protection, see the Campaign's Privacy Notice at <https://...>.~~

Personal data, such as first name, surname, email address and phone number, are only processed for the purpose of participation in the Campaign, notifying the Winners about winning and delivering the Prizes. Personal data is stored in Georgia and is not shared with the third parties except for the above purposes. By participating in the Campaign, you agree to the use of your personal data as described above. You can withdraw your consent at any time, but will no longer be able to participate. Upon expire of this Campaign, the Bank/the Organizer shall, to the extent permitted by applicable law and regulations, promptly destroy or cause to be destroyed, all material containing Personal Information and all copies thereof, in its possession or in the possession of any third party to whom it has disclosed the Personal Information, if any and shall provide the Winners/Participants, upon its request, with a written statement of confirmation that the Personal Information has been destroyed.

8.8. By accepting the Prizes the Winners give their consent to the Organizer that the winner's photos / name and video materials will be used for any advertising purposes, at any media and social channels, without any additional consent.

## **9. Campaign information channel**

9.1. The Terms and conditions of the Campaign can be found at: [vtb.ge](http://vtb.ge)

9.2. Organizer/the Bank has the rights to amend terms and conditions of the Campaign based on prior approval obtaining from the Bank. Participants of the Campaign should be notified about such changes through publication of the amended Terms and Conditions on the web-page: [vtb.ge](http://vtb.ge)